



Pay-In-Advance Subscription Features	Basic Bundle	Standard Bundle
Centralized cloud-based management.	●	●
Simplified license management. With Per Device licensing, administrators must forecast and manage the number of desktops vs. smart phones / tablets.	●	●
Auto-aging mechanism. With Per User licensing, each user is entitled to use the softphone app on up to 4 devices in a 24 hour period; older devices are automatically cleared after 24 hour waiting period (i.e. auto-aging). With Per Device licensing, a common pool of desktop vs. mobile licenses is shared by all users; once a Per Device license limit is reached, administrators (or in some cases, users) must delete older devices to free up licenses (i.e. no auto-aging).	●	●
Significant savings for employees with softphones on 2 or more devices.	●	●
Transferrable licenses, but only within the same domain; by deleting a user (or device), licenses can be freed up and re-assigned to a different user (or device) within that same domain. Transferring licenses between domains is not permitted.	●	●
Suitable for Contact Center deployments (i.e. where a pool of desktop machines are shared by multiple agents).	●	●
Premium audio and video codecs.	●	●
Standard telephony features such as Call Hold, Call Transfer and Voice Mail / Messaging Waiting Indicator.	●	●
Advanced telephony features such as Microsoft Office integration (Windows), Call Recording and Address Book integration.	●	●
Push Notification service, to reduce mobile battery usage and decrease missed calls.	●	●
Hosted Messaging / Chat Room, Presence and Corporate Directory service.		●
Client Logging to enable users to send troubleshooting logs that capture their softphone settings, network configuration and signaling flows so that the IT admin can quickly pinpoint and resolve end user issues (such as one-way audio).	●	●
Advanced analytics, including voice quality estimates, usage summary reports (e.g. by device type, OS version, Bria Enterprise app version) and voice, video and messaging usage statistics.		●
Help Desk Assistant to enable IT admins to remotely access employee's mobile softphone (with their consent), to remotely update specific settings and place test calls.		●

THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by CounterPath Corporation to be accurate as of the date of publication, is subject to change without notice. CounterPath Corporation assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having made this document available to you or based upon the information it contains. CounterPath is a registered trademark of CounterPath Corporation, Inc. All other products and services are the registered trademarks of their respective holders.