SARK 500

UNIFIED COMMUNICATIONS SERVER

Small Business Phone Solution

The SARK 500 is the latest, purpose built phone system in the SARK range built for businesses with up to 20 employees. With over 3000 SARK systems deployed world wide, SARK has rapidly established it self as one of the most reliable and feature rich software telephone systems available. The SARK 500 incorporates all the telephony features normally associated with larger enterprise telephone systems that have been used by big businesses for many years.
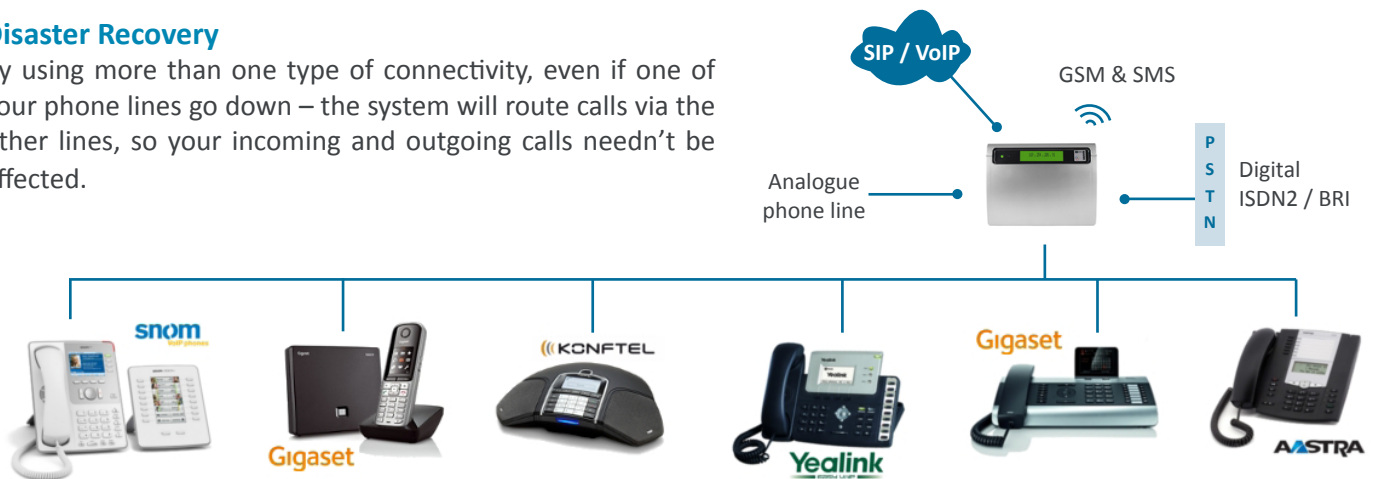
Connectivity

This is a flexible telephone system that can be seamlessly tailored specially for your needs, you can choose a combination of VoIP, Digital/ISDN2, Analogue or GSM (including SMS) lines.

Reduced call charges

Using "least cost routing" your telephone system can find the cheapest way to route a call depending on the number you are dialling, whether this is to a mobile, 08, abroad or local line number. Plus all calls can still appear as if they have come from the your company's main telephone number.

Disaster Recovery

By using more than one type of connectivity, even if one of your phone lines go down – the system will route calls via the other lines, so your incoming and outgoing calls needn't be affected.

SIP / VoIP

GSM & SMS

Analogue phone line

PSTN — Digital ISDN2 / BRI

Freedom of Choice

Choose from a wide range of phones; the SARK 500 has been developed specifically to work with all the major brands of SIP phones. This means you are no longer tied to a manufacturer's own brand of handset, you can now chose the handset that is right for you in terms of style, features and budget.

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... plus many more

The telephony modules that enable the SARK 500 to connect to either a standard analogue or digital line have been developed specifically for UK phone lines such as those supplied throughout the UK by companies such as BT.

Big Business Features

Call Queues

Maximise your call answer rate by placing your calls into queues when all staff are busy and hold your caller's attention with customisable hold music / adverts.

Low energy use

The SARK 500 system uses around 15% of the power of a conventional PC. Minimising your energy costs.

Compact

This telephone system has been designed to fit in any office environment and it's extremely quiet which means it will not disrupt your co-workers, no matter where you place it.

(234mm W x 169mm D x 55mm H)

Voicemail

Everyone can have access to their own personal voicemail and group voicemails so customers can keep in touch even if no-one is available to take their call.

Multi-site and home workers

Link your work sites together with free desk to desk dialling regardless of geographical location.

Conference Calling

Fully featured Conference Bridge with optional pin codes.

P.A System

The line out feature on the SARK 500 enables it to connect directly to a P.A. system.

Protection

Sophisticated on board Firewall that will help protect your telephone system.

Voice Menus

Voice menus can be set up so that your customers can get through to the right department efficiently without being passed from pillar to post.

Wider choice of phone numbers

With VoIP you're not limited to numbers determined by your geographical location. For example you can have a London number even if you are based in Leeds.

Where to buy the SARK 500: