

Yealink

EASY VoIP

Enterprise IP Phone SIP-T20P

HD 



User Manual

About This Guide

Thank you for choosing this Enterprise IP Phone which is especially designed for power users in the office environment. It features fashion and sleek design, abundant telephony applications, broad interoperability with the popular 3rd party VoIP products, fulfilling the VoIP deployment needs from enterprise and ITSP.

In this User Guide, you will find everything you need to quickly use your new phone. Be sure to verify with your system administrator that your network is prepared for configuring your IP phone. As well, be sure to read the Parts List and Regulatory Notices sections in this guide before you set up and use the phone.

Declaration of Conformity



Hereby, it's declared that this phone is in conformity with the essential requirements and other relevant provisions of the CE, FCC.

CE Mark Warning

This is a class B device, in a domestic environment; this product may cause radio interference, in which case the user may be required to take adequate measures.

WEEE Warning



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Tables of Contents

Getting Started..... - 1 -

Packing List	- 1 -
Assembling the Phone.....	- 2 -
Configuration and Registration.....	- 4 -
Configuring via Web Page	- 4 -
Configuring via keypad.....	- 5 -

Overview - 6 -

Keypad Instruction.....	- 6 -
LED Instruction.....	- 7 -
Icon Instruction.....	- 8 -
User Interface.....	- 8 -

Customizing Your Phone..... - 10 -

General Settings	- 10 -
Phone Status.....	- 10 -
Language.....	- 10 -
Time and Date	- 11 -
Keypad Lock.....	- 12 -
Audio Settings.....	- 12 -
Volume	- 12 -
Ring Tones	- 13 -
Codec Selection.....	- 14 -
Contact Management	- 15 -
Edit/Add/Delete Contact.....	- 15 -
Import/Export Contact list.....	- 16 -
Other Settings.....	- 16 -
Dial Plan.....	- 16 -
Dial Now	- 17 -
Block Out.....	- 18 -

Using the Basic Call Functions..... - 19 -

Making a call.....	- 19 -
Call Devices	- 19 -
Call Methods.....	- 19 -
Answering a call.....	- 19 -
Answering an incoming call.....	- 19 -
Denying an incoming call	- 20 -

Call Forward	- 20 -
During an Active Call	- 20 -
Mute	- 20 -
Call Hold	- 21 -
Call Waiting	- 21 -
Call Transfer.....	- 21 -
3-way Conference	- 22 -
Voicemail	- 22 -

Using the Advanced Phone Functions..... - 24 -

Account Setting.....	- 24 -
Network Setting	- 25 -
Maintenance Tasks	- 26 -
Administrator Mode	- 26 -
Administrator/User Password	- 26 -
Reboot	- 26 -
Reset to Factory	- 27 -
Firmware Update.....	- 28 -
System Log Export.....	- 28 -
Tone Settings.....	- 29 -

Trouble Shooting - 30 -

Getting Started

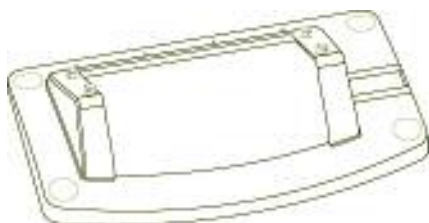
Packing List

The following components are included in your package:

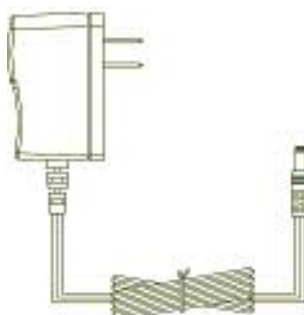
- Enterprise IP Phone



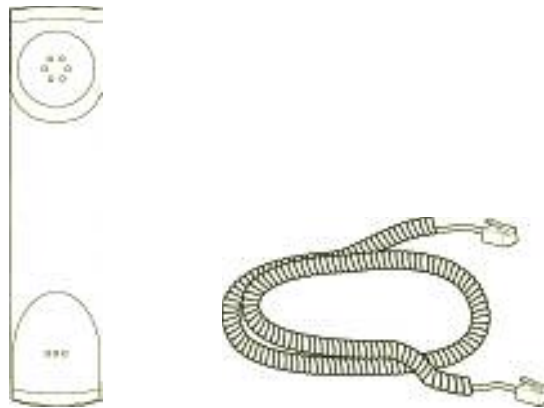
- Phone Stand



- Power Adapter



- Handset & Handset Core



- Ethernet Cable



- Quick Installation Guide & Quick Reference

