

Fulfilment and Provisioning Services for ITSP's and Resellers

This ProVu ProSys service is specifically designed for ITSP's, resellers and other companies who offer VoIP services and VoIP hardware. ProSys provides the easy and cost effective way to get VoIP hardware delivered to your end user, fully configured and ready to make calls.

ProSys offers

- Automatic configuration of a wide range of VoIP hardware
- Real time online XML stock availability, to display on your website
- Online ordering with XML post option
- Delivery direct to your end user with branded despatch note (your logo and address with no reference to ProVu)

Benefits for service providers and resellers

- No requirement to bulk purchase or stock hardware
- No involvement with packing, despatch and shipping
- No time consuming configuration of hardware
- Using http deployment of hardware behind NAT is no problem
- Automated online ordering minimises errors and reduces costs
- Online order/delivery status available
- Reduced administration with one weekly Invoice
- Free up valuable admin and warehouse space and staff to concentrate on core business
- No importation of goods or problems with correct plug

Benefits for end users

- Prompt next day delivery
- Hardware arrives pre-configured, ready to connect and use
- No IT set up skill required
- Wide choice of hardware available

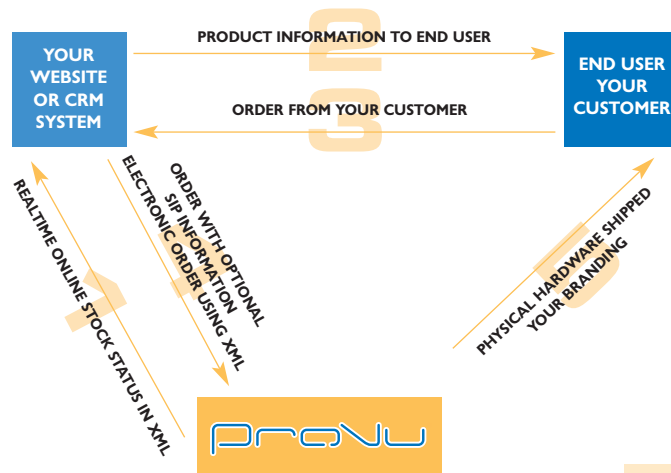


Typical Scenario



From end users perspective

1. End user visits ITSP's/resellers website and orders a VoIP service
2. Service provider website offers options of hardware alongside their service offering for the end user to select
3. End user adds hardware to shopping basket and pays for service and hardware together
4. VoIP equipment delivered next working day, preconfigured and ready to go



Behind the scenes

1. Service provider reads XML information from ProVu to display stock availability
2. Service provider electronically transfers the order information (Name, address, product, SIP username, SIP password) to ProVu.
3. ProVu despatch ordered hardware directly to the end user, including a despatch note with the service providers branding
4. The SIP details are loaded on to ProVu's configuration server
5. Service provider receives a consolidated weekly invoice from ProVu for all orders

Setup

ProVu offers their ProSys fulfilment service to ITSP's, corporates, resellers and service providers who regularly purchase VoIP equipment. ProVu are specialists in VoIP equipment supply and have excellent knowledge of VoIP, networks and SIP compatibility. ProVu can also offer VoIP equipment testing for ITSP's and approval for various ITSP platforms.

Next steps

- Financial and commercial setup - agree payment and contract terms - where applicable
- Configuration and branding setup - agree settings and preferences
- Begin trial, using test account
- When happy with setup, ProVu can set up a permanent account which is password and username protected

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