

Ordering



# Guide to CounterPath Bria Stretto Ordering



## What is Bria Stretto?

CounterPath Bria Stretto is a range of provisionable softphone licences which combine video, presence and messaging providing a true unified communications experience across both fixed and mobile networks.

Designed to be remotely configured from a secure cloud-managed system, licence changes can be made without having to log in to a customer's computer. Bria Stretto offers a fully featured client with support for HD video, the G729 audio codec and Microsoft Outlook integration as standard.

## Licence Types

CounterPath have a number of different Bria Stretto licences to suit your customers' needs.

### Device Licences



#### Mobile Licence

- ✓ Single Device
- ✓ Compatible with iOS and Android Devices
- ✓ Complimentary Support
- ✓ Support for H264 and G729 codecs



#### Desktop Licence

- ✓ Single Device
- ✓ Compatible with Mac and Windows Devices
- ✓ Complimentary Support
- ✓ Support for H264 and G729 codecs

### User Licences



#### Basic Bundle

- ✓ Any 4 Devices
- ✓ Mixture of Mobile and Desktop Devices
- ✓ Complimentary Support
- ✓ Support for H264 and G729 codecs



#### Business Bundle

- ✓ Any 4 Devices
- ✓ Mixture of Mobile and Desktop Devices
- ✓ Complimentary Support
- ✓ Support for H264 and G729 codecs
- ✓ Hosted XMPP, Screen Sharing and Audio/Video Conferencing

## Subscription Options

Bria Stretto licences are available on different payment schemes, simply select the scheme that best suits you.

Annual	Monthly	PAYG
<p><b>Best priced option</b></p> <p>Licences are billed annually.</p> <p>12 month contract from each renewal date.</p>	<p>Licences are billed monthly and invoiced on 1st of each month.</p> <p>12 month contract from each renewal date.</p>	<p>Licences are billed monthly and invoiced on 1st of each month.</p> <p>Licences can be cancelled at any time, with a minimum term of 3 months.</p>

## Setting up a new CounterPath Account/Domain

You are able to set up CounterPath Bria Stretto softphone licence accounts for your customers, these are called domains. Domains give your customers their own personalised login and provide you with the ability to manage and control their deployment of licences.

- 1) Tell us what you would like the domain to be called.
- 2) Let us know how many of each licence type are required, you can choose either a mix of device licences: mobile and desktop or a mix of user licences: basic user and business user.

**Please note:**

You are unable to mix device and user licences on the same domain. If you would like these you will need to set up two separate domains.

- 3) Choose how you would like to pay for your licences: annually, monthly or using our PAYG scheme.

**Please note:**

You are unable to mix billing methods on the same domain. You will need to decide how you would like to be billed when the domain is set up. If you would like different billing methods these can set up as separate domains.

## Adding Additional Licences

### Annual Billing

You are able to add new licences to your domain at any time. We will charge you a pro rata amount for the licences when they are added. These licences will then be added to your licence count and will be billed for on your domain's renewal date.

For example your renewal date is the 1st June and on the 1st April you add additional licences to the account. In this instance you would be billed for 61 days - the price is calculated using the licences daily rate\* the amount will then be rounded up to the nearest pence.

### Monthly / PAYG Billing

If you are paying for your licences monthly or on our PAYG scheme and would like to add additional licences we will charge you a pro rata amount for the licences when they are added. These licences will then be added to your licence count and billed for each month.

For example you add a new licence on the 20th June, your next invoice date will be the 1st July, you'll therefore be charged for 11 days - the price is calculated using the licences daily rate\* the amount will then be rounded up to the nearest pence.

#### Please note:

You will be unable to place orders for additional licences on ProSys. Please send your order requests to [contact@provu.co.uk](mailto:contact@provu.co.uk) and we will calculate your pro rata licence price and process your order.

\* Daily Rate - To calculate the daily rate we take the annual licence price and divide this by 365, this number is then rounded to 3 decimal places.

## Renewals

The day your licences are activated on your account, becomes your domain's renewal date.

You will receive an automated email 28 days before the domain is set to renew - for annual and monthly subscribers this will give you the opportunity adjust your licence count before your renewal invoice is issued.