

Installation Services



DECT Hardware: Survey and Installation Services

DECT hardware requirements can vary between each project and often come with specific user conditions, this can sometimes make it a difficult solution to quote for. ProVu are now able to offer a white-labelled DECT survey and installation service for DECT products, helping you to ensure your customers are quoted for the hardware needed to meet their expectations and coverage requirements.

This service is quoted on an application basis, which will require you to complete a short questionnaire based on your customers' requirements and installation environment. The table below gives an indication of pricing, please note this is a guideline only and is subject to additional charges.



Service Description	Prices starting from:
Project/DECT Survey	
Network infrastructure survey including report*	£300.00
DECT survey including report* (coverage test for DECT signal)	£150.00
Day Rate	
1/2 day installation*	£300.00
Full Day installation*	£500.00
Hourly Rate	
Call out & first hour on site	£155.00
Second & subsequent hours on site	£85.00
Training Services	
End user training (1 x day)	£450.00
End user training (1/2 day)*	£300.00
Admin training (1 day)	£500.00

*Standard lead time is 10 - 14 days.

Things to consider...

The range between a handset and a base station can vary depending on the environment it is installed in. That's why DECT surveys are essential in ensuring the hardware you quote will create the coverage required to meet your customers' demands. Prior to carrying out a DECT installation there are some important factors to consider, these include:

- Metal surfaces
- Concrete thickness
- Windows with reflective film or specialised glass
- Wire meshes and grills with apertures of less than 4cm
- Fire doors
- Stairwells
- Building layout
- Unoccupied sites**



**It is important that DECT surveys are carried out once a site is occupied, carrying out a survey on an unoccupied site will produce unreliable results.

DECT Products that are covered by our service



What to do next?

To organise a DECT survey/installation for one of your customers, simply contact the ProVu Team on 01484 840048 or email contact@provu.co.uk. You will be requested to complete a short questionnaire outlining details of the work requested, this is to allow the service team to provide you with an accurate quote.

Please note:

Pricing is supplied on an application basis, and is subject to additional charges. Terms & Conditions apply.

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www.provu.co.uk/reseller

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