

WIRELESSIP5000 Administrator Manual

Hitachi Cable, Ltd.

ADMIN MENU

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Admin menu

Reference) Please refer to the "WIRELESSIP5000 User's Manual" for information on the names of the various WIRELESSIP5000 buttons.

Necessary settings are made when using the phone. Only Administrators are able to set items on the Admin menu.



1. Network

You can check the settings for the type of connected network as well as information about settings.



2. Current Site

You can check information on the access point you are currently connected to.

1	Select "1. Current Site" from the Network menu.	Network 1. Current Site 2. Site Scan 3. Config 4. Network Reload 5. Ping
2	Information on the access point to which you are connected (SSID, Signal (dBM), Mode, Channel, MAC address, Beacon interval, WEP status) is displayed.	Y.ul Current Site SSID Gap Signal(dBm) 100

3. Site Scan

You can display information on detected signals.

1	Select "2. Site Scan" from the Network menu.	Network 1. Current Site 2. Site Scan 3. Config 4. Network Reload 5. Ping
2	A message is displayed during the search.	Network Ourrent Site Searching 4. Network 5. Ping
	The SSID for access points that where detected during the scan are displayed. If you want to see detailed information, select the SSID and press the $^{\textcircled{0}}$ key.	Site Scan 1. test(0) 2. test(1) 3. test(2)
	Note!!!) At most 10 access points can be displayed.	4. test(3) 5. test(4)

4. Config

Configurations can be added and deleted.

1	Select "3. Config" from the Network menu.	Network 1. Current Site 2. Site Scan 3. Config 4. Network Reload 5. Ping
2	A list of the configurations is displayed. Use the LeftSoft key to create a configuration, use the RightSoft key to delete a configuration, and select the configuration to change it, and then press the ^(D) key. At most three configurations can be stored. Configurations (1~3) given below are the same as the current configuration.	Network Setup 1. Config1 2. Config2 3. Config3
3	To add a configuration, press the LeftSoft key. A confirmation message is displayed. Press the <i>S</i> ▷ key, and select either "yes" or "no."	Network Setup Image: New Entry? Image: No Add
4	To delete a configuration, press the RightSoft key after selecting the configuration you want to delete. A confirmation message is displayed. Press the ⊲ ▷ key, and select either "yes" or "no." Note!!!) Delete configurations (1~3) starting with configuration 3.	Valid Network Setup Delete E No Add

5. Basic Info

The WIRELESSIP5000 can set the network for each AP (ESS-IS) (Dynamic Networking Binding function). You can set the priority of the various configurations here.

1	Select "1. Basic Info" from the Default menu.	Tall 🛄
		Config1
		2. WLAN 3. WEP
		4. Authentication
		5. TCP/IP
		8



6. WLAN

You can set the configuration for connection to wireless LAN, and create the SSID which identifies an access point.

1	Select "2. WLAN" from the Default menu.	Configl Configl 1. Basic Info 2. WLAN 3. WEP 4. Authentication 5. TCP/IP
2	Using the LeftSoft key, select "edit." When the SSID is blank, the connection is made to the nearest access point.	Y.III (UU) WLAN SSID 123 Mode Infra
3	Using the dial pad and LeftSoft key, enter the information. To change the Mode, select the box and press the $\triangleleft \triangleright$ key. When you press the ^(a) key, the setting is applied.	WLAN SSID 123 Mode Infra

7. WEP

WEP key is used for authentication and encryption. WIRELESSIP5000 supports 64/128/256 bit WEP keys.

1	Select "3. WEP" from the Default menu.	Tail (III) Config1
		1. Basic Info 2. WLAN 3. WEP 4. Authentication 5. TCP/IP

2	Using the Lef	tSoft key, select	"edit."		VII WEP Use WEP (Disabled) WEP bits 64 bits Edit
3	the upper righ	nt part of the pag EP is set to "en	e.	vill look like the figure on	WEP Use WEP (Disabled) WEP bits 64 bits
4	Enter the WE Enter in either Bit	P key. r hexadecimal of Hex	r Asc.]	Tull (III) WEP DefaultKeyId 1
	256 bit	232 bit	29 characters	-	WEPKey 1 ◀ Hex ► 00:00:00:00:00
	128 bit	104 bit	13 characters		

 64 bit
 40 bit
 5 characters
 When you press the ^(☉)

 key, the entered value is applied.

8. Authentication

Authentication related settings



2	Using the LeftSoft key, select "edit."	Authentication Authentication Mode Username HCL Edit
3	Select one of the following settings: 8021X-MD5, 8021X-TLS, WEB, or None. When you press the [®] key, the entered value is applied.	Authentication Mode 8021X-TLS Username

9. TCP/IP

You can set the IP address, subnet mask, default gateway, and DNS.

1	Select "5. TCP/IP" from the Default menu.	Config1 1. Basic Info 2. WLAN 3. WEP 4. Authentication 5. TCP/IP
2	Using the LeftSoft key, select "edit."	TCP/IP Use DHCP (Enabled) IP address 10.1.1.138 Edit
3	Press the [▷] key to activate DHCP.	TCP/IP Use DHCP (Enabled) + IP address 10. 1. 1.138

4	If you want to set the IP address manually, deactivate DHCP, choose the lower box by pressing the ∇ key, and set the IP address.	TCP/IP Use DHCP (Disabled) + IP address 10. 1. 1.138
5	Using the ∇ key, scroll down the menu and enter the appropriate netmask and gateway.	TCP/IP Netmask 255.255.255.0 Gateway 10.1.1.1
6	Using the ∇ key, scroll down the menu and enter the appropriate DNS (primary and secondary). When you press the ^(a) key, the entered value is applied.	TCP/IP DNS1 10. 1. 10. 1. 10. 1. 10.

10. SIP Outb Proxy

You can set the Outbound Proxy server settings.

Depending on the system configuration, however, it sometimes is unnecessary to set it.

1	Select "6. SIP Outb Proxy," from the Default menu.	Config1 2. WLAN 3. WEP 4. Authentication 5. TCP/IP 6. SIP Outb Proxy
2	Using the LeftSoft key, select "edit."	SIP Outb Proxy SIP Outb Proxy Edit

 A prompt will appear to enter the IP address for the SIP Outbound Proxy. Enter the IP address.
 When you press the [®] key, the setting is applied.

11. NAT Traversal

The WIRELESSIP5000 supports both UPnP and StaticNAT, and it is possible to call from within the LAN to outside the LAN through NATBox. When doing so, you can set the UPnP and StaticNAT to match the settings of the NATBox being connected to.



3	Select "2. STUN" from the NAT Traversal menu.	MAT Traversal 1. Mode 2. STUN 3. Static
	Using the LeftSoft key, select "edit."	Server IP 0. 0. 0. 0 Port 3478
	Using the dial pad and LeftSoft key, enter the value.	Edit STUN Server IP 0. 0. 0. 0 Port 3478
4	Select "3. Static NAT" from the NAT Traversal menu.	T.II O
	Using the LeftSoft key, select "edit."	NAT Traversal 1. Mode 2. STUN 3. Static NAT
	Using the LeftSoft key, select "edit." Using the dial pad and LeftSoft key, enter the value.	1. Mode 2. STUN

12. IP Diffserv

IP Diffserv sets the priority control settings.

1	Select "8. IP DiffServ" from the Default menu.	Config1 4. Authentication 5. TCP/IP 6. SIP Outb Proxy 7. NAT Traversal 8. IP DiffServ
2	Using the LeftSoft key, select "edit."	Tail III IP DiffServ Signal DSCP OxO Voice DSCP OxO
	Using the dial pad or the VolUp,VolDn keys, set the Jitter Buf Size. Enter the value for the "Signal DSCP" and "Voice DSCP" setting using hexadecimal numbers. Note!!!) Enter a value between the 0x00 and 0x3F. When you press the ^(a) key, the entered value is applied.	Edit IP DiffServ Signal DSCP OxOO Voice DSCP OxOO

13. Coder

You can set the CODEC (priority and transmission interval) to match the system configuration.

1	Select "9. Coder" from the Default menu.	Config15. TCP/IP6. SIP Outb Proxy7. NAT Traversal8. IP DiffServ9. Coder
2	Select the appropriate one from the Coder menu.	Coder 1. G.711-uLaw-64k 2. G.711-ALaw-64k 3. G.729

The screen shown to the right gives one of the selected items from the 3 Coder menu. Use the LeftSoft key for corrections.



Using the dial pad or the VolUp, VolDn keys, set the Priority (1~3) and 4 Multi-frame (20ms ~ 40ms). When you press the $^{\textcircled{0}}$ key, the setting is applied.

Full	(III)
G.711-uL	aw-64k 🔵
Priority	
1	
Multi-frame	
30 ms	6

14. Jitter Buf Size

Taking into consideration your system configuration, you can optionally set the jitter buffer size.

1	Select 0. Jitter Buf size" from the Default menu.	Config1 6. SIP Outb Proxy 7. NAT Traversal 8. IP DiffServ 9. Coder 0. Jitter Buf Size
2	Using the LeftSoft key, select "edit."	Jitter Buf Size Jitter Buf Size 60 ms
3	Using the dial pad or the VolUp , VolDn keys, set the Jitter Buf Size.	Jitter Buf Size Jitter Buf Size _60 ms

4 When you press the ^(a) key, the setting is applied.



15. Network Reload

When taking various actions such as changing settings, adding and deleting configurations, you can perform a reload manually.

1	Select "4. Network Reload" from the Network menu.	Network 1. Current Site 2. Site Scan 3. Config 4. Network Reload 5. Ping
2	Using the $\triangleleft \triangleright$ keys, set the configuration to AUTO or Config (1~3). Apply by pressing the \textcircled{O} key. It is reloaded with the selected configuration.	Image: Config 1 2 3 4 5

16. Ping

You can confirm a signal by the PING command.

1 Select "5. Ping" from the Network menu.	Tail (III) Network
	1. Current Site 2. Site Scan 3. Config 4. Network Reload 5. Ping



17. SIP

You can set items related to telephoning.

1 Select "2. SIP" from the Admin menu.	Admin
	1. Network 2. SIP 3. Upgrade 4. Factory Default 5. RF Test

18. Alias

Your can set the URL type and telephone number (UserInfo). Set the DisplayName to conform to the environment you are using.

1	Select "1. Alias" from the SIP address.	SIP 1. Alias 2. Primary Server 3. Secondary Server 4. Authorization 5. Expires
2	Using the LeftSoft key, select "edit."	Alias URL Scheme Displayname Edit
3	Select either sip url or tel url as the URL type. Enter the Displayname and UserInfo. You must enter the UserInfo.	Alias URL Scheme sip Displayname

4

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19. Primary Server

You can enter settings to match the system configuration.

© key.

1	Select "2. Primary Server" from the SIP menu.	SIP 1. Alias 2. Primary Server 3. Secondary Server 4. Authorization 5. Expires
2	Using the LeftSoft key, select "edit."	Yuull Primary Server Sip: 100 0 172.16.3.58 ↓ Edit
3	Enter an appropriate domain name and SIP registrar server address. When the domain name and the SIP registrar server address are the same, you only have to enter the Domain, not the registrar.	Primary Server SIP: 0

20. Secondary Server

Redundant SIP server configuration is supported. When the primary server is down, it automatically fails over to the secondary server. (There are cases when this does not occur properly on account of the connecting device and configuration.)

1	Select "3. Secondary Server" from the SIP menu.	SIP 1. Alias 2. Primary Server 3. Secondary Serve 4. Authorization 5. Expires
2	Using the LeftSoft key, select "edit."	Y.ull (UU) Secondary Server Sip: 100 0 Edit
3	Enter an appropriate domain name and SIP registrar server address. When the domain name and the SIP registrar server address are the same, you only have to enter the Domain, not the registrar.	Yull (U) Secondary Server SIP: 1 8 1
4	Save the setting by pressing the [®] key.	Secondary Server Secondary Server

21. Authorization

Set the SIP digest authentication.

1	Select "4. Authorization" from the SIP menu.	SIP1. Alias2. Primary Server3. Secondary Server4. Authorization5. Expires
2	Using the LeftSoft key, select "edit."	Authorization Username Edit
3	Enter the Authorization User name and Password.	Yull Authorization Username Password 1
4	Save the setting by pressing the $^{\textcircled{o}}$ key.	Yull Authorization Username Saved Pi 1

22. Expires

You can set the Regist Expire Time, Session Timer, and Presence Expire Timer.

Select "5. Expires" from th	ie Shi menu.	Tail 🛄
		1. Alias 2. Primary Server 3. Secondary Server 4. Authorization
		5. Expires

2	Using the LeftSoft key, select "edit."	Expires Regist Expire 3600 Session Expire 180 Edit
3	Set Regist Expire and Session Expire.	Expires Regist Expire <u>3600</u> Session Expire 180
4	Using the ∇ key, scroll to the bottom of the screen and enter the appropriate Presence Expire.	Expires Session Expire 180 Presence Expire 600
5	Save the setting by pressing the $^{$ key.	Expires Resist Evolve Saved Si 180

23. Upgrade

You can upgrade the software and configuration.

1 Select "3. Upgrade" from the Admin menu.	Yatl O
	1. Network 2. SIP <u>3. Upgrade</u> 4. Factory Default 5. RF Test

24. TFTP server

1	Select "1. TFTP server" from the Upgrade menu.	Upgrade 1. TFTP server 2. Auto Upgrade 3. Program 4. Configuration
2	When the input box appears, enter the TFTP server IP address. Save the setting by pressing the [©] key.	TFTP Server 172.16. 9.164
		Upgrade 1 2 3 4. Contiguration

25. Auto Upgrade

1	Select "2. Auto Upgrade" from the Upgrade menu.	Upgrade1. TFTP server2. Auto Upgrade3. Program4. Configuration
2	Using the ⊲ ▷ keys, select the setting.	Auto Upgrade 04/19 Mon 12 : 42 Time • 11pm-0am • Repeat Sat Setup Off

26. Program

1	Select "3. Program" from the Upgrade menu.	Tull () Upgrade
	When "3. Software" is chosen, the software and configuration are upgraded.	1. TFTP server 2. Auto Upgrade 3. Program 4. Configuration
2	A warning message is displayed.	Varning> Incorrect upgrading may cause malfucntion to this phone.
	Press the $\triangleleft \triangleright$ keys, and select either "yes" or "no."	
	(1.3.4 Refer to Configuration)	T.ull (注意 Upgrade Program? (はい いいえ

27. Configuration



3	Press the <i>⊲</i> ▷ keys, and select either "yes" or "no."	Tull 注意 Upgrade Configuration? はい いいえ
4	Using the dial pad and LeftSoft key, enter the IP address for the TFTP server.	Titl Unerede TFTP Server 172.16. 9.164
5	A download screen, like the one to the right, will appear.	Upgrade 1 2 3 Downloading ipphone.bz 205312
6	After downloading, a screen to confirm the upgrade will appear.	Upgrade 1 2 3 No(OTHER)
7	Press the ^(a) key, and the program will upgraded.	Upgrade 1 2 3
	If you press another button, the upgrade will be cancelled.	Upgrade Upgrading is 3 canceled.

28. Factory Default

Settings can be reset to the factory default values.



29. RF Test

Note!!!) Since this is a function used to check settings when the device is shipped from the factory, do not use it in normal situations.

30. Web Server

It is possible to configure and access the boot-ROM and software from the network using a WEB browser. You can turn the Web Server function on/off from here.

1	Select "6. Web Server" from the Admin menu.	Admin 2. SIP 3. Upgrade 4. Factory Default 5. RF Test 6. Web Server
2	Using the $\triangleleft \triangleright$ keys, set Web Server to either on or off. Apply by pressing the ^(a) key.	Admin Admin Web Server • On 6. Web Server

31. Syslog

The WIRELESSIP5000 can send information on the system log containing items such as events that occurred on the system to the Syslog server. Settings can be entered to match Syslog server configuration.

1	Select "7. Syslog" from the Admin menu.	Admin 3. Upgrade 4. Factory Default 5. RF Test 6. Web Server [7. Syslog]
2	Using the LeftSoft key, select "edit."	Syslog Use Syslog (Disabled) Server IP 0.0.0.0 Edit
3	After setting User-Syslog to "enable," the screen will look like the figure to the right. * Change the Mode color to black.	Y.ntl Syslog Use Syslog ◀ (Enabled) ► Server IP 0. 0. 0. 0

4	Using the ∇ key, scroll down to the bottom of the menu screen, and enter the appropriate Server IP and Server Port. Apply by pressing the $\textcircled{0}$ key.	Yull O Syslog Server IP 0. 0. 0.	
		Server Port 514].

32. Certs Manager

When running 802.1x (EAP-TLS), root certificate and private certificate information can be imported and checked.

1	Select "8. Certs Manager" from the Admin menu.	Admin 4. Factory Default 1 5. RF Test 6. Web Server 7. Syslog 8. Certs Manager
2	Select "1. View RootCA" from the Certs Manager menu.	Certs Manager 1. View RootCA 2. View PrivateCA 3. Down RootCA 4. Down PrivateCA
	Check the setting using the $\Delta \nabla$ keys. (CN, Issuer, Not Before, Not After, Serial, Signature, Subject, Version, SPubKeyAlgorithm)	View RootCA CN HCL-CA Issuer C=JP/ST=TOKYO/O=↓

3	Select "2. View PrivateCA" from the Certs Manager menu.	Certs Manager 1. View RootCA 2. View PrivateCA 3. Down RootCA 4. Down PrivateCA
	Check the setting using the $\Delta \nabla$ keys. (CN, Issuer, Not Before, Not After, Serial, Signature, Subject, Version, SPubKeyAlgorithm)	View RootCA CN Issuer C=JP/ST=TOKYO/0=↓
4	Select "3. Down RootCA" from the Certs Manager menu.	Certs Manager 1. View RootCA 2. View PrivateCA 3. Down RootCA 4. Down PrivateCA
	A warning message is displayed. Press the ⊲ ▷ keys, and select either "yes" or "no."	Y.III Certs Manager <warning> Incorrect upgrading may cause malfucntion to this phone.</warning>
		「加加」 「注意 Uperade Root Certificate? (ほい) [いいえ



Boot-ROM menu

WIRELESSIP5000 has both a normal mode and boot-ROM mode used for maintenance. In the boot-ROM mode, not only software but also a boot-ROM corresponding to the OS can be uploaded.

It is possible to upgrade from the boot-ROM menu on WIRELESSIP5000. Upgrade using the following procedure.

Note!!!) Network settings on the boot-ROM menu are only valid in the boot-ROM menu. Network settings used during normal operation are set from the Admin menu.

33. Opening the boot-ROM menu

1	Press the End key and the LeftSoft key at the same time.	Setup (2/5)
	Two seconds later, the boot-ROM menu will appear.	1. Information 2. Network 3. Upgrade 4. Power Off 5. Exit

34. Network settings

Before upgrading, it is necessary to set the network settings. Network settings are entered from the Boot-ROM menu; it is not necessary to enter the settings from the Admin menu. Boot-ROM menu network settings only allow wireless LAN and TCP/IP.

1	Select "2. Network."	Setup (2/5) 1. Information 2. Network 3. Upgrade 4. Power Off 5. Exit
2	Select "1. Mode."	Network (1/2) 1. Mode 2. WLAN

3

You can select either manual IP or DHCP.

- When selecting manual IP, refer to "1.2.1 Manual IP."
- When selecting DHCP, refer to "1.2.2 DHCP."



35. Manual IP

When using manual IP, values for the IP address, sub-network mask, and default gateway are necessary.

1	Select "1. Manual IP."	Mode (172) 1. Manual IP 2. DHCP
2	The following items have been added to the "Network" menu: "IP," "Netmask,," and "Gateway." When using manual IP, enter these values.	Network (1/5) 1. Mode 2. IP 3. Network 4. Gateway 5. WLAN
3	Select "2. IP."	* Input IP Address ∎
4	Enter the IP address. Enter a period using the * key. After entering the IP address, press the ^(©) key to set the values.	* Input IP Address 192.168.1.10

5	Press the End key.	* Automatic update Netmask & Gateway Yes : [ENTER] No :[END]
6	Select "3. Netmask."	Network (3/5) 1. Mode 2. IP 3. Network 4. Gateway 5. WLAN
7	Enter the netmask. Enter a period using the* key. After entering the netmask, press the ⁽²⁾ / ₍₂₎ key to set the values.	* Input Netmask 255.255.255.0
8	Select "4. Gateway."	Network (4/5) 1. Mode 2. IP 3. Network 4. Gateway 5. WLAN
9	Enter the gateway. Enter a period using the * key. After entering the gateway, press the [©] key to set the values.	* Input Def. Gateway 192.168.1.1∎

36. DHCP

When using DHCP, the values for the IP address, netmask, and default gateway are automatically retrieved from the DHCP server.

1	Select "2. DHCP."	Mode (2/2) 1. Manual IP 2. DHCP
2	A screen, like the one to the right, will appear.	DHCP Selected
3	The following items are deleted from the "Network" menu: "IP," "Netmask," and "Gateway."	Network (1/2) 1. Mode 2. WLAN

37. WLAN settings

Enter the settings for wireless LAN. When not using SSID and WEP key, jump to section 1.4.



38. SSID

SSID is used to connect to a specific access point.

1	Select "2. SSID."	Wlan (2/3) 1. Mode 2. SSID 3. WEP
2	Enter the SSID value for the access point you want to connect to. After entering the value, press the $^{\textcircled{0}}$ key.	* Input SSID hella <mark>∰</mark>

39. WEP key

WEP key is used for authentication and encryption.

1	Select "3. WEP."	Wlan (3/3) 1. Mode 2. SSID 3. WEP
2	When WEP is disabled, a screen, like the one to the right, will appear.	WLAN (3/3) 1. Mode 2. SSID 3. WEP
	When WEP is enabled, a screen, like the one to the right, will appear.	WLAN (5/6) 1. Mode 2. SSID 3. WEP 4. WEP Bit 5. Default KeyId 6. WEP-Key
3	When not using WEP, select "2. WEP disable." Proceed to the following section when after entering the settings.	WEP (2/2) 1. WEP Enable 2. WEP Disable
4	When using WEP, select "1. WEP Enable."	WEP (1/2) 1. WEP Enable 2. WEP Disable

5	Select "WEP Bit." WIRELESSIP5000 supports 64/128/256 bit encryption.	WLAN (376) 1. Mode 2. SSID 3. WEP 4. WEP Bit 5. Default KeyId 6. WEP-Key WEP Bit (1/3) 1. 64 Bit 2. 128 Bit 3. 256 Bit
6	Select "Default KeyID," and enter the Index number. The default KeyID is connected to the WEP-Key. After setting the Default KeyID to 1, it is necessary to enter WEP-Key for WEP-key 1 in step 8.	WLAN (576) 1. Mode 2. SSID 3. WEP 4. WEP Bit 5. Default KeyId 6. WEP-Key * Input Index(1-4) 1
7	Select "6. EP-Key."	WLAN (676) 1. Mode 2. SSID 3. WEP 4. WEP Bit 5. Default KeyId 6. WEP-Key
8	Select one of the following for the "WEP-Key:" 1, 2, 3, or 4.	WEP-Key (1/4) 1. WEP-Key1 2. WEP-Key2 3. WEP-Key3 4. WEP-Key4

9 Using the dial pad, enter the WEP Key. Pressing the # key enters a ":".Note!!!) Enter the WEP Key using hexadecimal numbers.

* Input WEP Key 01:02:03:04:05:06

40. Boot-ROM upgrade

When upgrading the boot-ROM through a TFTP server, it is necessary to un-zip the boot-ROM folder on the TFTP server beforehand.

1	Select "3. Upgrade."	Setup (3/5) 1. Information 2. Network 3. Upgrade 4. Power Off 5. Exit
2	Select "2. Boot-ROM."	Upgrade (2/3) 1. Program 2. Bootrom 3. Format
3	Select "1. TFTP server."	Bootrom (1/1) 1. TFTP server

4	Using the dial pad, enter the IP address for the TFTP server. (Use the * key to enter a period.) After entering the IP address, press the $\textcircled{0}$ key.	* Input TFTP Server 10.1.1.40
	If you enter an incorrect IP address for the TFTP server, a screen, like the one in the figure to the right, will appear.	* ERROR * Fail to download bootrom.bin
5	After downloading, a screen, like the one to the right, will appear. Pressing the ⁽⁽ⁱ⁾ key, will write the contents into flash memory. Warning!!!) If the boot-ROM for WIRELESSIP5000 is upgraded by an inappropriate or damaged file, it might not be possible to restore it. Upgrade after carefully checking that the TFTP settings are correct.	* Bootrom Upgrade? Yes : [ENTER] No : [END]
	Warning!!!) Do not turn off the power when writing the boot-ROM into flash memory. It may not be possible to restore it. If one of the above situations occurs, contact the store or dealer you purchased the product from.	DO NOT POWER DOWN!! bootrom.bin 40%
	Warning!!!) When downgrading the boot-Rom, press $^{\textcircled{0}}$ the key twice if a screen, like the one to the right, appears.	

41. Software upgrade

When upgrading software through the TFTP server, it is necessary to un-zip the software on the TFTP server beforehand.

1	Select "3. Upgrade."	Setup (3/5) 1. Information 2. Network 3. Upgrade 4. Power Off 5. Exit
2	Select "1. Program." After selecting "3. Format," the software and software settings will be deleted.	Upgrade (1/3) 1. Program 2. Bootrom 3. Format
3	Select "1. TFTP server."	Program (1/1) 1. TFTP server
4	After downloading, the software will automatically start up.	Now Downloading qstr.bin 512
		Runníng

42. Closing the Boot-ROM menu

1 After selecting "4. Power off," the power can be turned off after closing the boot-ROM menu.

Setup (4/5) 1. Information

2. Network

3. Upgrade

4. Power Off 5. Exit

After selecting "5. Exit," turn on the power after closing the boot-ROM.

Setup (5/5)

1. Information

- 2. Network
- Upgrade
 Power Off
- 5. Exit

Troubleshooting

43. General

Phenomena	Response
WIRELESSIP5000 does not start.	The battery is dead. If the battery is dead, WIRELESSIP5000 will not start and the LED will not light up. After recharging the battery using the AC adapter, try to restart it again.
A key will not work.	Remove the battery, and then reconnect it.
You can hardly see the screen.	Adjust the contrast using the Menu>Setting>Brightness adjustment.
There is a vertical line on the screen.	If it has not been used for a long time, there are cases when the line appears right after starting it up. This can also occur if the battery has been improperly removed.
Communication is bad, or phone suddenly disconnects.	It is possible that you are too far from the access point, the signal is being weakened by an obstruction such as a wall, or there is electromagnetic interference. Check the signal level and interference using Menu>Admin>Network>Sitescan.
The standby time is different to that in the specifications.	The battery standby time can be different from that noted in the specifications on account of the access point configuration or settings. Also, the standby time can be shortened due to high temperature or a low sound environment.
WIRELESSIP5000 heats up.	When the WIRELESSIP5000 is located outside the range of the access point, there are situations when the device consumes power as when telephoning. The device can heat up slightly on account of this. The heat will not effect operation.
The sound level is too low.	Using the volume button, adjust the sound level.
After restarting, the time reverts to the default value.	Since WIRELESSIP5000 cannot maintain the time when the power is off, it is necessary to retrieve time information from the NTP server.

* When problems other than those discussed above occur, consult the store or dealer from whom you purchased the product. $\nabla \circledcirc \lhd$