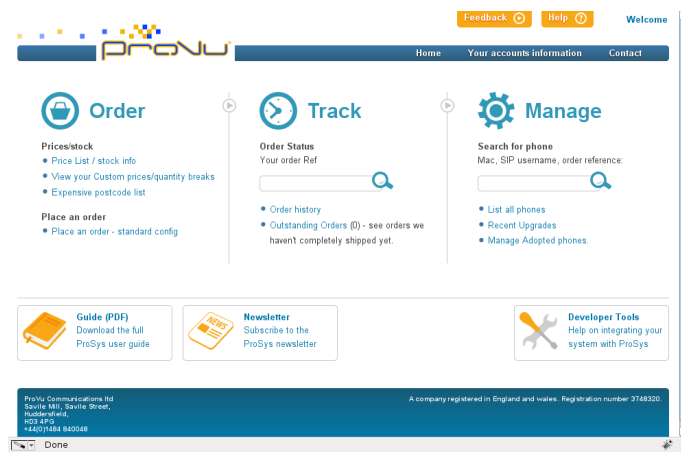# ProSys -
Fulfilment and phone management

ProSys: Simplifying your fulfilment and phone management tasks. Saving you valuable time, allowing you to focus on core business.

What is ProSys?

ProVu's ProSys service provides a fast and cost effective way for our resellers to get VoIP hardware delivered to their end users phones are all ready to connect and work automatically out of the box.

The ProSys Phone Management Portal provides resellers with an effective tool for managing their entire phone deployment. With the Management Portal tech support personnel can search for phones by mac address, view phones settings and history plus control all firmware upgrades.

Saves time - Saves money - Minimises errors
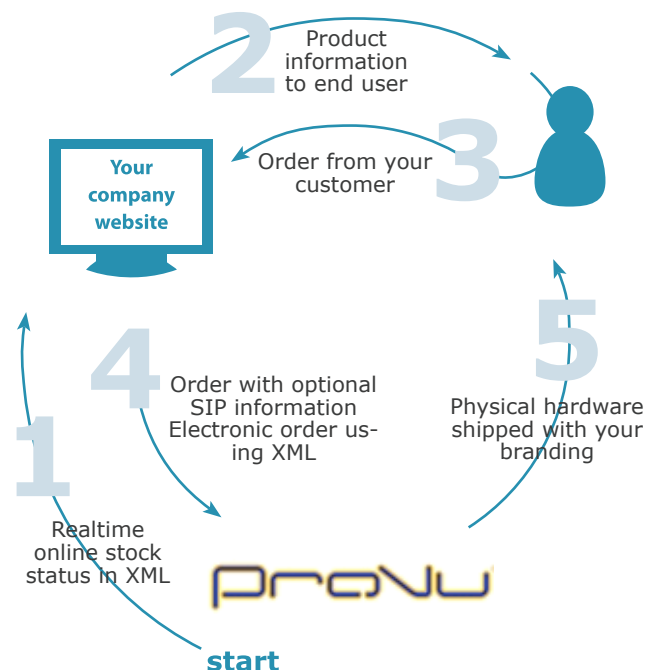## Hassle free - Personal - Professional

Order

ProSys is our online ordering system that enables our resellers to feed orders directly onto our ordering system.

Benefits:
- Fast and easy way of placing orders (online)
- All orders placed before 5.00PM shipped same day
- Helps minimise the risk of errors
- Phone configuration settings can be entered online
- Shipping costs are reduced
- Automated provisioning of phones
- Wide range of products for customers to choose from
- Have your website or CRM system place orders directly into provu systems.

2 Product information to end user

3 Order from your customer

Your company website

4 Order with optional SIP information Electronic order using XML

5 Physical hardware shipped with your branding

1 Realtime online stock status in XML

start

You order, we ship and configure.

Track

As each order is dispatched ProSys produces an automated order acknowledgement email. This provides details of the carrier's tracking information and enablesresellers to keep their customers informed about their delivery.

Benefits:
- Track all orders from dispatch to delivery.

Phone Management

The ProVu phone management portal enables ITSP reseller support teams to view their entire phone deployment, see all phone settings and history plus control all firmware upgrades.

Benefits:
- Search for phone by MAC address.
- Log of phone status information and errors.
- Log of firmware changes.
- Ability to edit settings on phones (e.g. change the SIP username and password).
- Makes life easier for your support staff.
- Faster resolution of problems.

ProSys set-up options

Basic
1. You can check pricing and stock availability online using our secure web portal.
2. You place orders using our secure web portal.
3. You can check the status of orders online using our secure web portal.
4. We can deliver directly to your customer with your branding on the despatch note.

Set-up time - just a few minutes.

Advanced
Access to all the basic features above but also a number of features for fully automatic operation:
1. Real time XML stock status feed.
2. post orders directly from your systems into our systems automatically using XML.
3. Query order status using XML.

Advanced usually requires some work for your web or software developers. Afterwards orders will just flow through with no human intervention. Meaning faster processing and reduced chance of typing mistakes

Want to find out more

If you would like to discuss how we can help you simplify your fulfilment process, and phone management needs.

Please call Ian Godfrey on 01484 840048

Become a ProVu reseller today, visit http://www.provu.co.uk/reseller

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Specifications may change without notice