High-accessibility call button for assistance in public areas

The Algo 1202 Call Button can be configured to act as an assistance station in public areas such as the hallways or perimeters of retail stores, hospitals, or warehouses. Two buttons provide the ability to both start and stop a triggered event for simplicity.

CONFIGURATION

A 1202 Call Button can be connected to an Algo IP device such as a speaker, paging adapter, or visual alerter to trigger an event. When connected to an Algo IP endpoint, the illuminated blue button of the 1202 can initiate one of the following events:

- Multicast an alert or announcement
- Make a SIP call to a configured extension and play an audio file on the answering device when answered
- When connected to a speaker, make a SIP call to a configured extension and open the line for hands-free one or two-way communication via speaker microphone

After the triggered event begins, the lower, yellow button can be pressed to end the event.

FORM FACTOR

Add a custom label to the top of the 1202 to inform building users of how to use the button. The illuminated blue button is raised making it easy to find and press in any indoor environment. Multiple 1202 Call Buttons can be installed throughout large facilities such as schools or hospitals to enable a call for assistance to be made anywhere.

EXAMPLE USE CASE

The 1202 can be used by customers in a retail store to request guest services in different areas of the store.

When the customer presses the illuminated blue button, the 1202 will trigger a call to be made. For example, an audio file could be played that says, "Assistance to aisle three for customer service." This file can be set to be replayed after a set amount of time unless the call is canceled.

When the customer service representative arrives at the location, they can press the lower, yellow button to cancel the call and assist the customer as needed.

ORDERING CODES:

1202   Call Button

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