

Gigaset pro

Compact, all-in-one phone system for small and medium-sized businesses.

Gigaset T640 PRO

The Gigaset T640 PRO is the ideal solution for small and medium-sized businesses looking to cover all their communication needs. This efficient and flexible all-in-one platform provides enterprise communication at SMB level. Up to 80 users can choose from a wide range of options including fixed line, ISDN or VOIP. With the converged network approach, you can lower your communication cost by streamlining and simplifying communication processes. With its comprehensive, professional feature set paired with the intuitive operation and management, the Gigaset T640 PRO platform is the ideal solution for your daily business communication.



UP TO 80
USERS



INCLUDES ALL
USER LICENSES



THREE PARTY
CONFERENCE
CALLS



VOICEMAIL
RECORDING



ALL-IN-ONE
SYSTEM



USER WEB
INTERFACE

Feature highlights:

- max. Number of delegates: 20
- Modern communication server with up to 80 integrated user and voicemail licenses and up to 250 end devices
- Carrier-grade hardware
- Integration of fixed line, mobile and Voice-over-IP (VoIP)
- Intuitive user and administrator interface
- Integrated fax server
- Automatic phone provisioning for Gigaset devices
- One-number concept - be reached anywhere at any time via one number
- Up to 40 simultaneous calls

Optimising Communication Processes.

The Gigaset T640 PRO can considerably simplify your communication process. A simple management as well as integration of presence information gives you a quick overview of your employees' status and availability. The same information can be displayed through busy lamp fields on the Gigaset desktop devices. Playing phone tag will be history.

Great customer service.

With flexible user groups and overflow functions you can make sure that your sales team, marketing and support stay perfectly connected while delivering high quality customer service. With the T640 PRO, busy signals and long waiting queues are a thing of the past.

Easy setup and administration.

For an easy installation the Gigaset T640 PRO has a built-in setup wizard. New phones and users can be added within minutes without any manual effort. With the highly intuitive web-based interface and support for standard protocols, configuring the T640 Pro is simple and quick.

Because it's your business

Gigaset T640 PRO

Efficient and reliable communication for small and medium-sized companies

Technical data:

Phonebook and dialling³

- CallerID for incoming, outgoing and missed calls
- Automatic prefix dialing or provider selection
- Cost-optimized call routing
- Separate private and public address books
- Display of names from the phonebook instead of numbers
- Programmable speed-dial keys
- Click and dial address book
- Alphabetical entries in address book

Receiving calls³

- Call redirect for users and groups via web interface: to voicemail, internal or external numbers
- Set up and management of call redirect on web interface
- Simple structure: redirect on busy/timeout
- Call queues
- Missed call indicator

Presence and UC

The following information is available in the personal Call Manager:

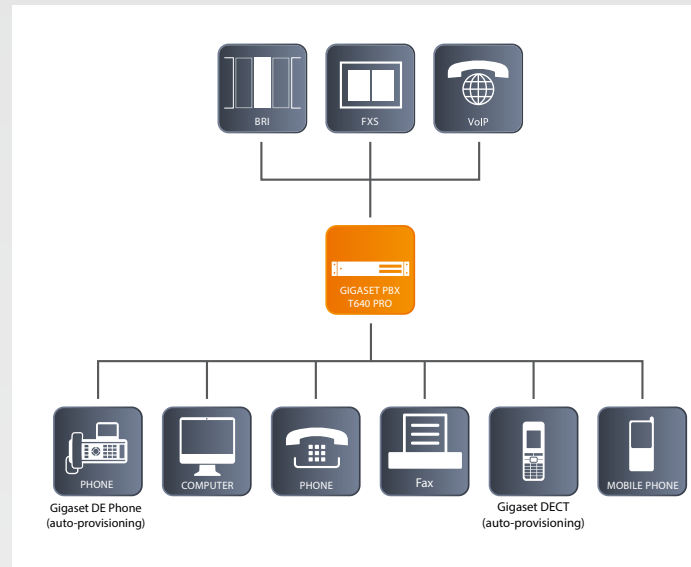
- Contact with pictures, call status, DND status, call divert status, call divert target, information about who is talking to whom, and presence information

Computer Telephony Integration (CTI)

- Multiline TAPI (interface to third party)
- TAPI 2.1
- Voicemail to email
- Telephone operation via the keypad in the personal section of the web interface
- Fax2Mail

Voicemail

- Integrated voicemail
- Voicemail to email
- Unlimited number of license-free voicemail accounts
- Personalized greetings
- Individual announcements for users/groups (unlimited number)
- Voicemail check via web interface or directly on the phone
- Intuitive menu structure and easy setup



Special features

- Sound quality by G.729, G.711, G.722
- Auto provisioning of Gigaset phones
- Hot desking: login on different telephones with PIN protection
- Music on hold
- Automatic greeting before answer
- Interactive call manager with auto attendant
- Call pick-up
- Time controlled day/night switch
- Presence Status
- Professional User Rights Management
- Centralized PBX features for Gigaset PRO phones: directory, call list, visual voice mail, call divert settings, DND, and more
- Hot Desking
- PBX Call Lists
- Display Number

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Fax

- Integrated fax server
- Fax to email (PDF attachment)
- Fax journal
- View fax report via web interface or via email

Conference rooms

- 5 Virtual conference rooms with up to 20 participants
- PIN-secured access

Configuration of IP phones³

- Programmable function keys
- Central phonebook lookup
- Auto-configuration of Gigaset PRO phones and Polycom® conference phones (IP Soundstation 5000/6000/7000)

Hardware

- 19'/1U casing for easy installation
- 310 mm (L) x 205 mm (D) x 43 mm (H)
- Weight: 2.9 kg
- 100–240 V, max. 260 W internal power supply - Green IT
- Intel® Atom™ N270 1.6GHz, 2 GB RAM, 500 GB HDD SATA for 24/7 use
- 12 LAN Ports incl. PoE, 4 BRI ports, 4 FXS ports, 4 FXO Ports, VGA port
- Two year warranty

Environmental conditions

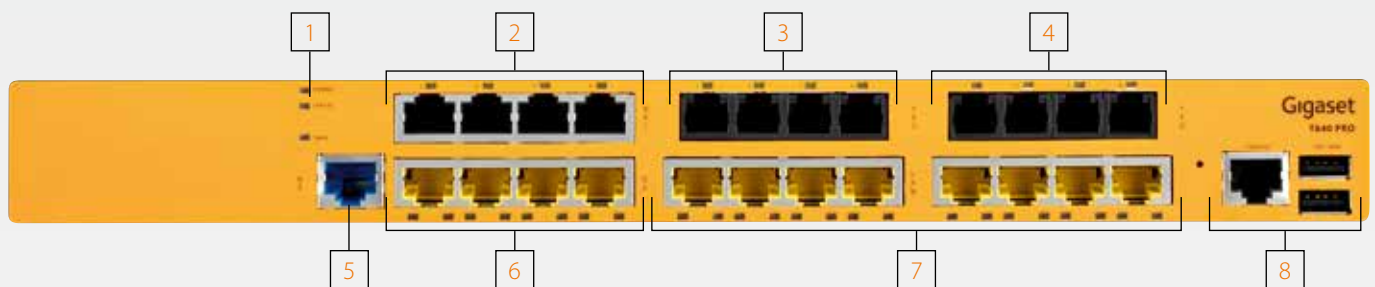
- Operating temp: 5° to +40° C
- Storage temp: -20° to +55° C
- Relative Humidity: 10 % – 90 % noncondensing

1 Some features may need enhanced user rights

2 Features dependent on registered telephone set

3 Dependent on country, network, operator

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1. Status display (LED):

POWER: power supply

STATUS: restart/initialisation

WAN: WAN operating status

2. BRI Ports for ISDN telephony: 4x

3. FXS Ports for analog devices (telephone/FAX): 4x

4. FXO Ports for analog telephony: 4x

5. Ports currently not in use

6. Gigabit Ethernet LAN Ports, PoE, 4x

7. Fast Ethernet LAN Ports, PoE, 8x

8. Ports currently not in use

T640 PRO – a strong team player.

The complete Gigaset PRO SIP desktop as well as IP DECT product portfolio can easily be integrated through auto provisioning. Once connected Gigaset PRO phones or DECT based stations are automatically configured, saving the installer valuable time. It is that simple. With our award winning DECT solution, users can make sure they are always available, not matter where they are in the office. And with our stylish and feature rich SIP desktop phone portfolio, users can choose between different devices that are perfectly suited for their needs. All part of a Gigaset PRO single-source solution.

Highly intuitive user interface for ultimate convenience.

The user interface is fast, auto-scalable and user friendly. It recognizes which screen size you use; from mobile, to tablet to large laptop or desktop screens. The home screen allows for fast access to the most-used features and can be set, upon request, for every users' individual needs. The system can appear in the language and profile settings of your choice. Voicemails, call lists and even call diversion is available is available right from your desktop screen. Calls on your desktop phone can be initiated right from the user interface, simply by mouse click.

Intelligent call handling.

The Gigaset communication platform can intelligently route incoming calls automatically to the right person or group of persons. Employees have access to a customizable voice response system where callers get presented with a choice of call destinations, e.g. "Press 1 for Sales or press 2 for Customer Support". To professionally present your business to your customers, the system is also equipped with a waiting queue, supporting music-on-hold which is customizable via your personal web UI.

Smart Migration Concept.

The Gigaset T640 PRO has built in TDM ports (analogue trunks, ISDN BRI and analogue extensions e.g. fax). At the same time the systems are fully VoIP enabled and support all Gigaset SIP and SIP DECT products incl. Auto provisioning. Built on future-proof technologies the T640 PRO is a secure investment into the future, ideally suited for customers who want to use their existing infrastructure today while taking advantage of VoIP technology at the same time.

