Certified for
Skype for Business

Streamlined
Design
Uncompromising
Sound
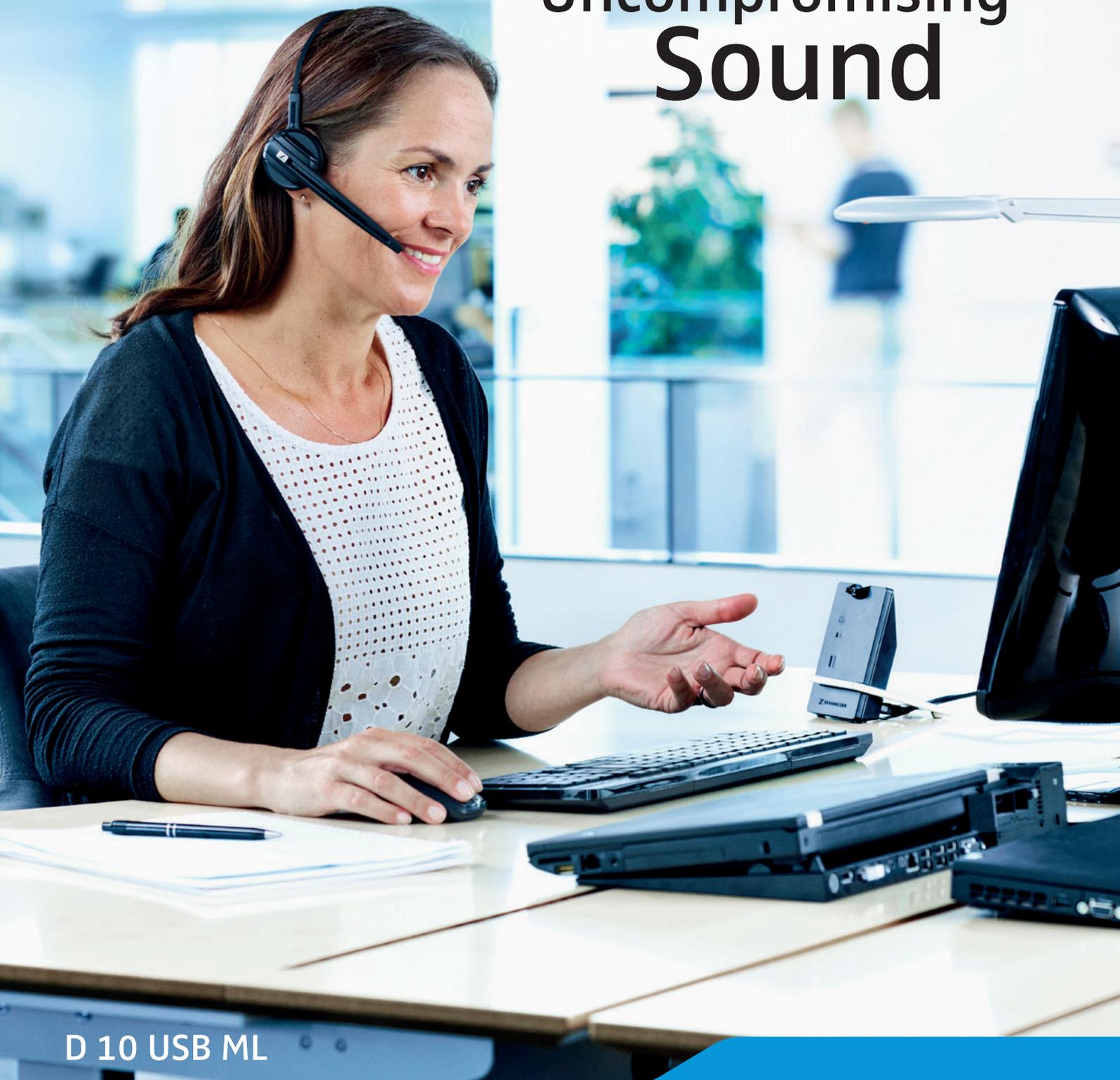
D 10 USB ML

SENNHEISER
The Pursuit of Perfect Sound

D 10 USB ML

Made for office professionals using Skype for Business, the Sennheiser D 10 USB ML is a single-sided wireless DECT headset which works plug & play with Skype for Business. Designed for all-day use, its streamlined design makes no compromises when it comes to exceptional sound and brings the freedom of a wireless solution within reach of even more everyday users.

Sound leadership
Sennheiser Voice Clarity delivers wideband sound for a natural listening experience, while a noise-cancelling microphone gives perfect speech transmission. Digital Signal Processing (DSP) gives a clearer sound with echo cancelling and audio equalization.

Quality design
With plug and play Skype for Business compatibility, the D 10 USB ML has a streamlined design featuring built-in cable management, magnetic charge interface for secure placement and status indicators to show available talk time.

User focus
The D 10 USB ML has a built-in ringer and is Skype for Business certified for maximum productivity. With a range of up to 55 m (180 ft) in a typical office environment, it provides a full workday of talk time with fast charging of up to 50% in just

20 minutes. DECT spectrum wireless connectivity does not interfere with nearby WIFI devices and gives a cleaner, more stable sound. Use up to 4 headsets per conference call from the same base station and take advantage of convenient hot desking. Easy one-touch call management control on the go and ActiveGard® technology provides protection against acoustic injury. Its lightweight headset offers 3 types of wearing styles with choice of headband, ear hook or neckband* for the perfect customized fit.

Features and Benefits:
- Skype for Business certified – for maximum productivity
- Sennheiser Voice Clarity – wideband sound for natural listening experiences
- Single connectivity – connects directly to your Skype for Business
- Noise-cancelling microphone – for perfect speech transmission
- DSP (Digital Signal Processing) – for echo cancelling and audio equalization
- Secure base station with solid metal plate for stability
- Built-in cable management keeps your desk tidy
- Magnetic charge interface for secure placement when charging
- Status indicators show available talk time

- 3 types of wearing styles with the choice between headband, ear hook or neckband* for the perfect customized fit
- Built-in ringer with choice of three ringtones and adjustable ring volume
- Energy saving DECT technology delivers a full workday of talk time
- Fast charging delivers 50% in just 20 minutes
- Long distance wireless range – up to 180 m (590 ft) with line of sight – 55 m (180 ft) in typical office environment
- Convenient phone conferencing with up to 4 headsets per call and simple hot desking
- One-touch call management – answer/end, vol. +/-, mute for control on the go
- DIP switches for easy product setup
- DECT protected frequency band without interference with WIFI networks
- Efficient encryption for secure conversations
- Full workday of talk time – 8 hours wideband and 12 hours narrowband
- Sennheiser Updater – for convenient and instant software upgrade
- ActiveGard® technology – protects users against acoustic injury caused by sudden sound burst on the line
- Two years warranty for peace of mind

* Neckband available as optional accessory. Click-on adapter from HSA 20 accessory set needed for mounting.

Product Information

Product name	D 10 USB ML - EU	D 10 USB ML - US	D 10 USB ML - AUS
Order name	D 10 USB ML - EU	D 10 USB ML - US	D 10 USB ML - AUS
Art. No.	506416	506418	506419
EAN No.	40 44155 09710 8	40 44155 09712 2	40 44155 09713 9
UPC No.	6 15104 26140 2	6 15104 26143 3	6 15104 26144 0
Product description	Wireless DECT headset (monaural) with base station, for softphones, convertible (headband or earhook), Skype for Business certified		

Technical Data

DECT for EU, AUS	DECT (1.880 to 1.900 MHz)
DECT for US	DECT 6.0 (1.920 to 1.930 MHz)
GAP compatible	Yes (Headset)
Headset	Connects to Base Station/Base set
Base Station	Connects to softphone/PC
Headset Auto Link to Base	Yes, can be activated on the base station
Firmware requirement	For newest version please check Sennheiser Updater at sennheiser.com/cco/software
Call control	Yes. Plug and play certified for Skype for Business
Skype for Business certified	Yes

Microphone

Frequency response Wideband Mode	150 Hz – 6.8 KHz
Frequency response Narrowband Mode	300 Hz – 3.5 KHz
Mute Microphone	Yes

Speaker

Speaker type	Neodymium Magnet Speaker
Frequency response Wideband Mode	150 Hz – 6.8 KHz
Frequency response Narrowband Mode	300 Hz – 3.5 KHz

General Data

Operational temperature range	+5 °C to + 45 °C (+41 °F to +113 °F)
Storage temperature range	-20 °C to + 70 °C (-4 °F to +158 °F)
Weight, ear hook version	22 g / 0.78 oz
Weight, headband version	50 g / 1.76 oz
Ear pad size	ø 50 mm / 1.96 in
Battery (Lithium Polymer)	Exchangeable for service (see user manual)
Range – line of sight	180 m / 590 ft
Range – in typical office building	55 m / 180 ft
Automatic power adjustment	Yes (distance between headset and base)
Talk time in Wideband Mode	Up to 8 hours
Talk time in Narrowband Mode	Up to 12 hours
Stand by time	Up to 100 Hours
Auto – headset OFF when out of range	Yes ➡ after 30 minutes
Charge time 0 – 50%	20 minutes
Charge time 0 – 100%	1 hour

Packaging

Dimension of product packaging (H x W x D)	6.0 x 15 x 20.5 cm / 2.36 x 5.91 x 8.07 in
Package weight (incl. complete product and packaging)	585 g / 20.64 oz
Units in distributor master carton	10
Master carton weight incl. products	7.26 kg / 16 lbs
Dimension of master carton (H x W x D)	20 x 38.5 x 52 cm / 7.87 x 15.16 x 20.47 in

Safety

Automatic Acoustic Shock Protection	YES ➡ ActiveGard®
EU/AUS Limiter depending on regional variant	YES ➡ Activation by dip switch

Delivery content

- Headset
- Base station
- USB cable
- Headband (detachable)
- 1 bendable ear hook (mounted on headset)
- Printed Quick Guide
- Printed Safety Guide

Product Information

Accessories

	Order name	Art. No.	EAN No.	UPC No.
Ear hook with leatherette sleeve	EH 10 B with sleeve	506454	40 44155 098143	6 15104 26278 2
Ear hook fixed (S, M and L size)	EH set DW 10 F	504352	40 44155 050868	6 15104 18035 2
Ear hook with leatherette sleeve, click-on adapter and earbuds (size S, M, L)	HSA 20	506524	40 44155 209037	6 15104 27271 2
Neckband*	NB 20	506525	40 44155 209044	6 15104 27272 9
Power supply EU	UNI PS EU 01	94707	40 12418 947071	6 15104 94707 8
Power supply UK	UNI PS UK 01	92892	40 12418 928926	6 15104 92892 3
Power supply US	UNI PS US 01	92893	40 12418 928933	6 15104 92893 0
Power supply AUS	UNI PS AUS 01	520334	40 44156 023083	6 15104 13459 1

Single components

	Order name	Art. No.	EAN No.	UPC No.
Single headset of D 10	D 10 HS	506420	40 44155 097146	6 15104 26146 4
D 10 BS USB ML - EU	D 10 BS USB ML - EU	506436	40 44155 097313	6 15104 26164 8
D 10 BS USB ML - US	D 10 BS USB ML - US	506438	40 44155 097337	6 15104 26166 2
D 10 BS USB ML - AUS	D 10 BS USB ML - AUS	506439	40 44155 097344	6 15104 26167 9

NOTE: Headset and base station can be purchased separately. This allows a 2nd headset to be added to any D 10 Series base station or used as a spare.
Base including USB cable.

Spare parts

	Order name	Art. No.	EAN No.	UPC No.
Spare black headband with earpad	SHS 06 D 10 Black	506520	40 44155 207859	6 15104 27131 9
Spare headband with earpad	SHS 05 D 10	506443	40 44155 097382	6 15104 26171 6
Ear pad	HZP 25 DW 10	504349	40 44155 050837	6 15104 18031 4
Base station foot D 10	Spare foot D 10	506444	40 44155 097399	6 15104 26172 3
Ear hook bendable	EH DW 10 B	504370	40 44155 051049	6 15104 18062 8
Spare battery	DW BATT 03	504374	40 44155 051087	6 15104 18067 3
USB cable	USB cable - DW	504363	40 44155 050974	6 15104 18051 2

SOUND LEADERSHIP

EXPERIENCE

SENNHEISER

QUALITY DESIGN

USER FOCUS

Experience Sennheiser

Perfection is always relative: Users have different expectations from their headsets and speakerphones depending on their needs. For professional users, that need is to communicate as effectively as possible.

With Sennheiser's range of headsets and speakerphones, the combination of exceptional HD sound, quality design and build – and a focus on real life usability – give the best performance possible in busy offices, call centers and Unified Communications environments.

Please visit us at: **www.sennheiser.com/cco**

SENNHEISER

Sennheiser is one of the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for both business and entertainment.

Drawing on the electro acoustics expertise of Sennheiser and the leading hearing healthcare specialist William Demant, Sennheiser Communications´ wireless and wired headsets and speakerphones for contact centers, offices and Unified Communications professionals are the result of Sennheiser's and William Demant's joint leadership in sound quality, design, wearing comfort and hearing protection.

For further information, please visit:
www.sennheiser.com/cco

Sennheiser Communications A/S

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